

Quality Policy

Dewhurst Ltd. specialises in the design, development, manufacture and supply of a range of Electro-mechanical and Electronic products for the Lift and Transport Industries and Industrial OEMs.

Senior management and all staff commit to achieving business excellence through:

- Aligning the Quality Management System with the strategic direction of Dewhurst Ltd and consideration of context of the organization
- Ensuring our customer expectations are met and applicable statutory and regulatory requirements
- Meeting the established Quality Objectives
- Establishing, applying, maintaining and continual improvement of effectiveness of Quality Management System – ISO 9001:2015
- Providing equipment in a manner, which conforms to the contractual and regulatory requirements, using appropriately qualified, trained and experienced personnel.
- Improving the effectiveness of our quality management system through our internal and external audits and continuous improvement programme.
- Identifying individual employee training requirements and fulfil them.

The quality policy and the objectives are communicated by Senior Management to all other staff via regular group briefings and individual management meetings. The quality policy is also displayed on the relevant notice boards and available to the public and reviewed annually by Senior Management.

N George

Operations Director

Date: Aug 2023